

Nuix Discover 10.21 Quarterly Release Notes (OP)

This document provides an overview of the new features introduced in this quarterly release of Nuix Discover® to on-premises (OP) clients. This release covers the features in versions 10.21.000 - 10.21.005.

What's new for portal administrators

The following updated feature is available to portal administrators.

Settings > Portal Settings > Portal Options > Ingestions: Shared engine workers per supervisor

This release introduces the ability to set the number of Nuix Engine workers to start on each RPF Supervisor for processing ingestions.

Ingestions: Shared engine workers per supervisor ⓘ

Note: The number of shared engine workers should match the number of processors.

What's new for system administrators

The following new features are available to system administrators.

Installer support for Group Managed Service Accounts

If you are using a Group Managed Service Account (GMSA), you now have only to enter a username when running the following installers:

- Web
- RPF Coordinator
- Login Service

These installers no longer require a password.

User Administration > Account Settings: Inactive user expiration

This release introduces an option to disable an account if a user has not logged in after a set number of days. To enable this feature, enter a number between 1 and 365 that designates the number of days after which a user is considered inactive. For example, if the **Inactive user expiration** setting is 30, and 30 days passes after a user's most recent login, the user is considered inactive. Similarly, if a user is enabled but does not log in within the set period, the user is disabled. Enter 0 (default) to disable the setting.

Inactive user expiration <input type="text" value="0"/> days (1-365 days; 0 disables the setting)

Deprecation Notice: Ending Support for AWS OpenSearch for Discover User Auditing

Starting January 1, 2026, Nux is discontinuing support for AWS OpenSearch for User Auditing in Discover 10.21, 10.20, 10.19, 10.18, and 10.17.

This decision stems from the increasing divergence between OpenSearch and Elasticsearch. Although OpenSearch began as a fork of Elasticsearch 7.10, the two have since taken separate paths, resulting in growing incompatibilities. Supporting both platforms has become increasingly complex and resource intensive.

To ensure we can focus on delivering consistent, high-quality support, Nux will continue to prioritize Elasticsearch moving forward.

If you are currently using OpenSearch successfully, it should continue to work, but no further development or testing will be conducted. Nux recommends migrating to Elasticsearch 7.17.x. For assistance migrating, please contact Nux Discover On-Premise professional services.

End of support for Windows Server 2019 and SQL Server 2017/2019

Nuix Discover support for Windows SQL Server 2017 will be discontinued on January 1, 2026. Nuix Discover support for Windows Server 2019 and SQL Server 2019 will be discontinued on July 1, 2026. Nuix will continue to support releases of Nuix Discover on the operating systems and versions of SQL that are actively supported at the time of the Nuix release. For example, Nuix Discover 10.21 will be released before October 1, 2026. An installation of Nuix Discover 10.21 on Windows 2019/SQL 2017 will be supported for as long as Discover 10.21 is supported.

SQL Server Prerequisites Update

This release of Nuix Discover removes legacy SQL Server components from the Nuix Discover installation package, ensuring compatibility with current Microsoft support policies. This update ensures:

- Improved security through the removal of components approaching end of support
- A streamlined installation process
- Alignment with current Microsoft technology standards

This change has been thoroughly tested and does not affect existing functionality. Users will experience the same performance and capabilities with updated prerequisite components.

Additional information

Note the following additional information.

How to contact Nuix Support

If you need assistance, submit a ticket on the Nuix Support Portal, located at <https://nuix.servicenow.com/support>. If you do not have an account for the Nuix Support Portal, you can request one on the site.

Installation and deployment notes

For detailed information about client and system requirements, as well as upgrade and installation instructions for this release, see the following documents on the [Nuix Customer Portal](#).

- *Nuix Discover - Client Computer Requirements*
- *Nuix Discover - Hardware and System Requirements*
- *Nuix Discover - Upgrade Checklist*
- *Nuix Discover - Installation and Configuration Guide*

Nuix Discover requires .NET Runtime 8.0.4 or later

The new Nuix Discover case-to-case migration feature requires the latest version of .NET Runtime 8.0. The link to the .NET Runtime 8.0.4 (or later) installer will be available on the quarterly release page for Nuix Discover on the Nuix Customer Portal.

You also can download the .NET Runtime 8.0.10 installer now from the .NET Runtime section on this [page](#).

.NET Runtime 8.0.10

The .NET Runtime contains just the components needed to run a console app. Typically, you'd also install either the ASP.NET Core Runtime or .NET Desktop Runtime.

OS	Installers	Binaries
Linux	Package manager instructions	Arm32 Arm32 Alpine Arm64 Arm64 Alpine x64 x64 Alpine
macOS	Arm64 x64	Arm64 x64
Windows	x64 x86 Arm64 winget instructions	x64 x86 Arm64
All	dotnet-install scripts	

Supported upgrade paths

You can upgrade the following versions of Ringtail Legal and Ringtail to this version of Nuix Discover 10.x:

- Ringtail 8.0.1, 8.1, 8.2, 8.3, 8.3.1, 8.3.2, 8.4, 8.4.2, 8.5, 8.6
- Ringtail Legal 1.0.58

For versions of Ringtail Legal earlier than 1.0.57, you must first upgrade to Ringtail Legal 1.0.58, and then upgrade to Nuix Discover 10.x.

Note: When upgrading to Ringtail 8.6 or later from an earlier version, you must request an updated license.

If you need assistance, submit a ticket on the Nuix Support Portal, located at <https://nuix.servicenow.com/support>. If you do not have an account for the Nuix Support Portal, you can request one on the site.

Nuix Discover support lifecycle for biweekly and quarterly releases

Note the following support lifecycle for biweekly and quarterly releases:

- **Biweekly releases**
 - Nuix supports the last four biweekly releases.
 - **Example:** 10.17.005, 10.17.004, 10.17.003, 10.17.002
- **Quarterly releases**
 - Nuix supports the last four quarterly releases to on-premises clients.
 - **Example:** 10.16, 10.15, 10.14, 10.13

Note: Nuix Discover provides service packs for quarterly releases for up to the latest four releases and for one year from the initial release date of the quarterly release.

Service packs for biweekly releases are provided for the four most recent biweekly releases.

For earlier releases that are no longer eligible for service packs, the Nuix Support Team provides best-effort support.

If you need assistance, submit a ticket on the Nuix Support Portal, located at <https://nuix.servicenow.com/support>. If you do not have an account for the Nuix Support Portal, you can request one on the site.

Nuix Discover support lifecycle for Microsoft Windows Server and Microsoft SQL Server

The Nuix Discover support lifecycle for Microsoft products is communicated annually. For additional information about the Microsoft Lifecycle Policy, go to <https://support.microsoft.com/en-us/lifecycle/search>.

Note: Nuix Discover support for Windows Server 2019 and SQL Server 2019 for new installations will end on July 1, 2026.

The general support policy for Windows Server and SQL Server for Nuix Discover quarterly on-premises releases is as follows:

- Nuix Discover supports at least two versions of Windows Server and SQL Server for each release.

- Within one year of a newly released version of Windows Server or SQL Server, Nuix Discover supports those versions.
- Once Microsoft ends mainstream support for a version of Windows Server or SQL Server, Nuix Discover no longer support those versions.
- Nuix communicates a 12-month notice of support retirement with each quarterly on-premises release.

For detailed information about client computer requirements, see the *Nuix Discover - Client Computer Requirements* guide for this release. For detailed system and hardware requirements, see the *Nuix Discover - Hardware and System Requirements* guide for this release. These guides are available on the [Nuix Customer Portal](#).

Disclaimers

Nuix Discover version 10.21.005

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